

Deborah.Easterling

008/30/12
238775

From: Deborah.Easterling
Sent: Thursday, August 30, 2012 12:31 PM
To: 'Karen LiCausi'
Subject: RE: Letter of Protest Docket # 2012 177 WS

Dear Ms. LiCausi,

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email and Letter of Protest to our Clerk's Office for processing. Your email and Letter of Protest will become a part of Docket No. 2012-177-WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Assistant

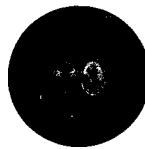
From: Karen LiCausi [<mailto:licausi.karen@gmail.com>]
Sent: Thursday, August 30, 2012 10:26 AM
To: PSC_Contact
Subject: Letter of Protest Docket # 2012 177 WS

Please contact me with any questions and/ or concerns

Best Regards,

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Karen LiCausi
803-487-8588
licausi.karen@gmail.com



* Required Fields

Date: * 8-30-2012

Letter of Protest
in Docket 2012 - 177 - WS

Print

Email

Protestant Information:

Name * Karen LiCausi

Mailing Address * 5026 Tara Tea Drive

City, State Zip * Tega Cay, SC 29708 Phone * 803-487-8588

E-mail licausi.karen@gmail.com

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

I have been a customer for more than six years.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

The current water / sewage prices are considerably higher than that of our surrounding neighborhoods, yet our service and quality of water is poor.

My healthy dog had lab results showing elevated liver enzymes and what appeared to be beginning stages of kidney failure. The lab results were retaken and the results showed further elevation in the liver enzymes and again kidney issues. After changing his water to purified water versus tap water, the lab results came back normal.

The lead levels were 200% higher than the allowable limits per DHEC.

It would be cheaper to just dig a well or purchase only bottled water. As far as the sewage is concerned, it's the same price regardless if we are home or away for months at a time!

Ultimately, I feel that Utilities Inc needs to re-assess their budget to cover the upgrades necessary to provide quality service. Service that doesn't send notices for Tega Cay residents not to swim because of sewage leaks!! These are results of a money hungry corporation that has ignored mandatory maintenance for way too long now.

It is now when the issues can't be ignored that they decide Tega Cay customers should pay for it!

3. Do you wish to make an appearance at a hearing in this proceeding , if scheduled, and offer sworn testimony? *

YES!